



BUSINESS MANUAL

BM-05: QUALITY POLICY STATEMENT

Building Environment Control Limited (BEC) are based in Newcastle Under Lyme, Stoke-on-Trent and are at the forefront of designing, installing and maintaining superior quality Building and Energy Management Systems.

The management of the Company is fully committed to operating within a Quality Management System which fully meets the requirements of their existing and potential customers.

We strive for continual improvement through the introduction and management of business and quality objectives which are monitored by top level management at a formal management review process.

We measure our performance against our customers' requirements for the on-going delivery of high levels of customer satisfaction.

Our commitment is always aimed at the continuous improvement of the products and services

To reinforce this commitment, a Quality Management System, designed to meet the requirements of **ISO 9001:2015** has been introduced.

Compliance with the requirements of **ISO 9001:2015** is a minimum target for the operational performance of the Company.

The Company's management ensures that this Policy and the related Quality Management processes and procedures, are introduced, communicated, understood and maintained at all levels of the Company by a process of internal and external auditing process.

A copy of this Quality Policy Statement has been supplied to all members of staff and is available to all interested parties on request. It is formally reviewed for suitability on an annual basis.

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Nick Payne- Managing Director

Review & Amendment Record:

Issue	Detail	Approved by	Date
A	First Issue of Document	Ref MD Signature	Aug-13
A	Reviewed- No change	Ref MD Signature	Apr-15
A	Reviewed- No change	Ref MD Signature	Apr-16
A	Reviewed- No change	Ref MD Signature	01/03/17
B	Reviewed- BS standard reference changed to reflect current status – mandatory references removed.	Ref MD Signature	Jan-18
C	Reviewed- Scope & Context added/ CI included	Ref MD Signature	01/09/20
C	Reviewed- No change	Ref MD Signature	12/05/21